

## Housing & Residence Life

### What we know

The data below is taken from the 2016-2017 EBI Resident Satisfaction Survey. 4,100 of our residents (56.4%) completed the survey at the end of Spring Semester. This past year, 262 institutions across the nation participated in the survey. Institutional comparisons are made in three different categories: Select 6 (selected by department), Carnegie Class (determined by EBI), and all institutions.

#### Strengths

- The greatest take away from the EBI results is that our residents are satisfied with their living experience on campus, and that the on-campus experience has positively contributed to their life as a student at OHIO.
- Living on-campus positively contributed to 78.3% of our residents learning.
- Living on-campus positively contributed to 79.5% of our resident's sense of belonging to OHIO.
- Living on campus positively contributed to 73.5% of our resident's academic performance.
- Living on campus positively impacted 74.4% of our resident's decision to return to OHIO.
- 78.6% of students were satisfied with their housing experience.
- Our students report being aware of the negative consequences from drugs (72.4%) and alcohol (72.6%) as a result of their on-campus housing experience. This awareness is significantly higher across all institutional comparisons.
- Our students feel safe in their residence hall room (93%) and building (92.1%) but less so walking on campus at night (77.9%). This trend was similar across halls and greens.
- 89.3% of our students are satisfied with the overall performance of their RA.
- 81% of our students report they are satisfied with the study spaces in the residence halls, which indicates that the open spaces in the halls are important as we continue to renovate and build in the future.
- When asked about roommates, our students indicated that their roommate was respectful of their study time (83.3%), sleep time (80.8%), privacy (85.5%), and property (88.3%). During the first two weeks of the semester, we ask students to complete a roommate agreement, which is followed up on by the RA.
- When asked about their floor section, our students indicated that their fellow residents were respectful of their study time (79.6%), sleep time (76%), privacy (87.2%), and property (88.1%). During one of the first floor meetings, we have the RA discuss and create a community agreement with their residents.
- Students also have a high level of trust (81.7%), respect (89.4%), and acceptance (84.1%) of others in their living area.
- Our Overall Program Effectiveness (which is the Factor EBI uses as the dependent variable), is significantly higher across all comparison groups. Our overall mean (5.43 out of 7.00) indicated that our program is in the top 8.7% of all institutions completing the EBI.

#### Where we can improve (backside if needed)

- When asked "If you could change ONE THING about your current residence hall to improve the on-campus living of future Bobcats, what would it be?" over 36.9% of our students

indicated they wanted a kitchen in their building. HRL currently has kitchens available in only 7 of our 41 residence halls.

- When asked if they could change one thing about their residence hall room to improve the experience for future Bobcats, 25.9% indicated having a greater ability to adjust the temperature of the room and 20.6% having a larger room would be preferable. Currently the majority of our buildings do not have in room controls for heating and cooling.
- 31% of our students report they are unsatisfied with the noise level on their floor, indicating that our staff may need to be more diligent about informing students of quiet hours and making sure to address students that may be violating this policy.
- While the majority of our students feel that living in the residence halls have helped with different self-management domains [managing money (61.9%), managing time (72.4%), solving problems (81%), balancing commitments (76.3%), and living a healthy life (69%)], this domain can have a greater impact on their overall experience.
- When asked to compare cost to quality, the overall value of the residence hall experience, 44.8% indicated that it was good to poor (the lower four choices on the scale). While this question is one of our lowest rated, our numbers are significantly higher than the institutions in our Select 6 comparison group. Also, this scoring is similar across all of our buildings and greens.
- 72.8% of our residents indicated that they consume alcohol, with most consuming alcohol two to three times per week. When asked how much alcohol they consume during an event, the highest percentage was between three and four (21.4%) followed by five to six drinks (18.6%). A little over 10% of our residents indicated that they consume more than 8 drinks per event. However, when asked about the impact of others use of alcohol, over 80% of our residents feel little no impact.
- 70.4% of our residents indicated that they never or rarely participated in hall programs/activities. Over the past several years we have modified the Community Development Model from number of programs to focusing more on the needs of the community and more individual interaction. It will be important in the next few years to watch how this change may impact different questions on the EBI.
- The EBI provides a matrix that determines what areas should be a priority in order to increase our Overall Program Effectiveness. Based on this year's results if we focus on Sustainability and Self-Management, we will see a higher Overall Program Effectiveness. This is also true, though at a smaller change, of increasing Diverse and Personal Interactions.

### **Interesting finds**

- Over half (51.8%) of our students study on average 10 hours or less per week.
- 62.4% of our residents indicated that they do not work.
- 69.3% of our residents with roommates indicated they had the same roommate(s) all year.
- 5.6% of residents indicated that they were not planning on returning to Ohio University
- Our factor mean scores rank nationally above the top 10% in 11 of 19 factors; between 10.1% and 20.0% in 6 of 19 factors; and above 20.1% in 2 of 19 factors.

### **Future effort**

- Breaking down the data based on greens, buildings, configurations, demographics, etc. in an effort to begin to determine what differences may come through.